

SOUTH TEES HEALTH SCRUTINY JOINT COMMITTEE

19 JANUARY 2011

**CARE QUALITY COMMISSION – SEEKING THE VIEWS OF THE
JOINT SCRUTINY COMMITTEE**

PURPOSE OF THE REPORT

1. To introduce representation from the Care Quality Commission (CQC), in attendance to seek the views of the Joint Scrutiny Committee, relating to a planned review of the essential safety and quality standards pertaining to the South Tees Hospitals NHS Foundation Trust.

RECOMMENDATIONS

2. That the Joint Scrutiny Committee notes the content of the CQC briefing.
3. That the Joint Scrutiny Committee provides any pertinent views it has relating to the South Tees Hospitals NHS Foundation Trust, to the CQC.

CONSIDERATION OF REPORT

4. Members of the Joint Scrutiny Committee will be familiar with the work of the CQC, which has regulatory and inspection responsibilities relating to health and social care.
5. The CQC has recently made contact with the Joint Scrutiny Committee's secretariat, wishing to seek the views of the South Tees Health Scrutiny Joint Committee regarding the South Tees Hospitals NHS Foundation Trust.
6. The CQC is about to conduct a planned review of the essential standards of quality and safety pertaining to the South Tees Hospitals NHS Foundation Trust. There are 16 key standards, which are outlined below.

Regulation*	Outcome	Title and summary of outcome
9	4	Care and welfare of people who use services People experience effective, safe and appropriate care, treatment and support that meets their needs and protects their rights.
10	16	Assessing and monitoring the quality of service provision People benefit from safe, quality care because effective decisions are made and because of the management of risks to people's health, welfare and safety.
11	7	Safeguarding people who use services from abuse People are safeguarded from abuse, or the risk of abuse, and their human rights are respected and upheld.
12	8	Cleanliness and infection control People experience care in a clean environment, and are protected from acquiring infections.
13	9	Management of medicines People have their medicines when they need them, and in a safe way. People are given information about their medicines.
14	5	Meeting nutritional needs People are encouraged and supported to have sufficient food and drink that is nutritional and balanced, and a choice of food and drink to meet their different needs.
15	10	Safety and suitability of premises People receive care in, work in or visit safe surroundings that promote their wellbeing.
16	11	Safety, availability and suitability of equipment Where equipment is used, it is safe, available, comfortable and suitable for people's needs.
17	1	Respecting and involving people who use services People understand the care and treatment choices available to them. They can express their views and are involved in making decisions about their care. They have their privacy, dignity and independence respected, and have their views and experiences taken into account in the way in which the service is delivered.
18	2	Consent to care and treatment People give consent to their care and treatment, and understand and know how to change decisions about things that have been agreed previously.
19	17	Complaints People and those acting on their behalf have their comments and complaints listened to and acted on effectively, and know that they will not be discriminated against for making a complaint.
20	21	Records People's personal records are accurate, fit for purpose, held securely and remain confidential. The same applies to other records that are needed to protect their safety

		and wellbeing.
21	12	Requirements relating to workers People are kept safe, and their health and welfare needs are met, by staff who are fit for the job and have the right qualifications, skills and experience.
22	13	Staffing People are kept safe, and their health and welfare needs are met, because there are sufficient numbers of the right staff.
23	14	Supporting workers People are kept safe, and their health and welfare needs are met, because staff are competent to carry out their work and are properly trained, supervised and appraised.
24	6	Co-operating with other providers People receive safe and co-ordinated care when they move between providers or receive care from more than one provider.

7. Ahead of conducting that review, the CQC is keen to speak to the Joint Scrutiny Committee to see if Members have any particular areas of interest pertaining to the Trust or its activity. Specifically, the CQC is interested to hear Members' views on where the CQC could focus its attention during the inspection. This could include any feedback received by Members about the performance of the Trust, which they would like to pass on, which will influence the work of the CQC relating to the Trust.
8. Any views put forward by the Joint Scrutiny Committee will assist the CQC in considering the performance of the Trust and the quality of services it provides.
9. The CQC would be particularly interested in the views of Elected members of the performance of the trust on areas covered by the standards outlined above. These views could have been formed through work in Health Scrutiny and/or work as ward councillors dealing with constituents. The CQC is particularly keen to seek the views of Members involved with Health Scrutiny as to the perceived performance of local services and seek their views in advance of carrying out a routine inspection, as there may be areas that warrant particular attention.
10. It is anticipated that CQC representatives will briefly address the Joint Scrutiny Committee, providing more detail about their work. Following that, the views of the Joint Scrutiny Committee are sought on the performance of the Trust, particularly on the standards above, based on the experience of members from being involved with health scrutiny, by dealing with ward casework and by being local residents.

11. It may be that Members have particular experience with the Trust in a particular area of activity that could be shared with the CQC, which could in turn assist the CQC in planning the inspection.
12. It is suggested that following the debate today, the Joint Scrutiny Committee remains briefed about the inspection and its outcome.

BACKGROUND PAPERS

13. No background papers were used in the production of this report.

Contact Officer:

Jon Ord - Scrutiny Support Officer

Telephone: 01642 729706 (direct line)
Email: jon_ord@middlesbrough.gov.uk